



**Customer Service**  
(800) 541-6829  
(508) 732-9191

**Facsimile**  
(508) 732-9798

**Web Address**  
[www.atlantisrail.com](http://www.atlantisrail.com)

**Mailing Address**  
Atlantis Rail Systems  
70 Armstrong Road  
Plymouth, MA 02360

**Email**  
[info@atlantisrail.com](mailto:info@atlantisrail.com)

## Consumer Limited Manufacturer’s Warranty

**Warranty Registration:** This Limited Warranty requires registration; if warranty is not registered with Atlantis Rail, including a copy of the retail purchase invoice and photo’s if required, within one (1) year of purchase the warranty expires. Warranty registration is required for all claims. Warranty claims will only be allowed to the original registered property owner.

**Limited Manufacturer’s Warranty:** Atlantis Rail, warrants to the original residential property owner / purchaser that its products are free of defect in material and workmanship for the prescribed warranty period as listed below, only when product is used according to manufacturer’s instructions for the intended, designed and specified use. Discoloration or surface oxidation is not considered a defect and maintenance should be provided as prescribed in the Atlantis Rail maintenance recommendations. Use of cable other than Atlantis Rail brand will nullify warranty for all cable connector components including, but not limited to RailEasy™ Tensioners, Swivel Ends, Stud Assemblies, Lags and Cable Sleeves.

**Warranty Limitations:** If the product has a defect, we will send you a new part(s) free of charge, provided the product has been given prescribed care, product has been used as intended according to manufacturer’s instructions and within our standard specifications, and the damage has not resulted from improper installation, alterations, weather, accident, negligence or misuse. Custom manufactured parts designed or requested by purchaser are only covered by warranty to the extent of the standard parts involved, but only if the standard part is found to be defective. In no case shall Atlantis Rail provide replacement or repair labor reimbursement.

**Warranty Procedures:** All warranty claims must be made directly with Atlantis Rail, within ten (10) days of discovering a defect. Warranty claim will require detail on the defect and how the product was used (pictures may be required). Upon acceptance of a claim by Atlantis Rail we will ship replacement parts at customer expense and the customer must submit the defective product to Atlantis Rail for reimbursement for the part(s) and shipping cost. Returned parts must be shipped prepaid and insured with no damage other than that claimed under warranty.

IN NO EVENT SHALL ATLANTIS RAIL SYSTEMS BE LIABLE UNDER THIS WARRANTY FOR ANY AMOUNT EXCEEDING THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. ATLANTIS RAIL SYSTEMS DOES NOT UNDER ANY CIRCUMSTANCES ASSUME THE RESPONSIBILITY FOR ANY CONSEQUENTIAL DAMAGES INCURRED IN CONNECTION WITH THE USE OF ITS PRODUCTS. ATLANTIS RAIL RESERVES THE RIGHT TO MAKE CHANGES TO WARRANTY POLICY AT ANY TIME WITHOUT NOTICE.

This warranty set forth is in lieu of all other warranties, whether expressed or implied. ATLANTIS RAIL SYSTEMS disclaims any warranty whether expressed or implied, with regard to the products sold by it or any dealer, including any implied warranty of merchantability beyond the scope of the warranty set forth herein, and except as may otherwise be prohibited by applicable law.

### Prescribed Residential Limited Warranty Periods:

Purchaser Requested Custom Parts	1 Year
Individually purchased SunRail™ Parts	1 Year
Gates	3 Years
Micro Star™ Lighting	3 Years
Individually Purchased Retail RailEasy™ Components & Parts	5 Years
Individually Purchased Retail HandiSwage™ Components & Parts	5 Years
RailEasy™ Complete Systems - Nautilus, Mariner, Triton or Glass Frame	10 Years
SunRail™ Complete Systems - Nautilus, Mariner, Triton or Glass Frame	10 Years



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## Warranty Registration Form

**Please submit Warranty Registration with retail invoice copy by email, fax or mailing address listed above. Pictures are required to register warranty for all complete RailEasy™ and SunRail™ systems - Nautilus, Mariner, Triton or Glass Frame. Atlantis Rail reserves the right to require photos with any warranty application.**

Warranty Submission Date: \_\_\_\_\_

Original Retail Purchaser Information

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Install Address: \_\_\_\_\_

Purchased From: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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\_\_\_\_\_

Amount of Purchase: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Product Description: \_\_\_\_\_

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Comments:

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